



**Dogger Bank C and Sofia  
Offshore Wind Farms Onshore Works**

**CoCP Appendix 4.1**

**Noise Complaints Procedure**

**DB-C RE-PM763-ARCUS-00005  
Sofia 003757549-01**

Title: <b>Dogger Bank C and Sofia Offshore Wind Farms Onshore Works</b> <b>CoCP Appendix 4.1 – Noise Complaints Procedure</b>		
Document no: <b>DB-C - RE-PM763-ARCUS-00005</b> <b>Sofia - 003757549-01</b>	Contract no.: <b>N/A</b>	Project: <b>Dogger Bank C and Sofia</b>

Classification: <b>External</b>	Distribution: <b>Redcar and Cleveland Borough Council</b>
Expiry date:	Status <b>Draft</b>

Distribution date: <b>13/11/20</b>	Rev. no.: <b>01</b>	Copy no.: <b>N/A</b>
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Author(s)/Source(s): <b>Arcus Consultancy Services Ltd</b>	
Subjects: CoCP Appendix 4.1 – Noise Complaints Procedure	
Remarks: Requirement 27 Dogger Bank Wind Farm (Teesside A and B) Development Consent Order 2015 (as amended) and TCPA #1 Condition 9	
Valid from: <b>13/11/20</b>	Updated: <b>N/A</b>
Responsible publisher: Arcus Consultancy Services Ltd	Authority to approve deviations: DB-C and SOWFL

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Doc. No. DB-C - RE-PM763-ARCUS-00005  
Sofia - 003757549-01  
Rev. no. 01  
Valid from: November 2020

**DOGGER BANK**  
**WIND FARM**  
BY



CoCP Appendix 4.1

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## Table of Contents

<b>1</b>	<b>Introduction .....</b>	<b>4</b>
<b>2</b>	<b>Complaints Procedure.....</b>	<b>4</b>

## 1 Introduction

- 1 This Noise Complaints Procedure has been produced to support the Code of Construction Practice (CoCP) and to fulfil Condition 9 of the Town and Country Planning Application #1 (TCPA #1, as defined further in the CoCP Glossary) and Requirement 27 of the Dogger Bank Teesside A & B Offshore Wind Farm Order 2015 (as amended) (the Development Consent Order, herein ‘the DCO’). The measures set out within this Noise Complaints Procedure will be implemented by the Principal Contractor appointed for the Onshore Works associated with the DCO, as defined within the CoCP.

## 2 Complaints Procedure

- 2 The Communications Manager will provide a single point of contact by the Principal Contractor carrying out the Onshore Works, which can be used by members of the local community to report concerns about noise and vibration associated with construction.
- 3 There is no requirement for monitoring of noise or vibration from construction activities. However, there is a commitment to respond to, and investigate, complaints about noise and vibration from construction activities to ensure that the relevant limits are not exceeded. The relevant limits for noise and vibration activities are set out at Table 2.1 below.

**Table 2.1 – Noise and Vibration Limits Applicable to Construction Activities**

Assessment Category and Threshold Value	Noise Limit Applicable (dB L <sub>Aeq,t</sub> )	Vibration Limit Applicable (Peak Particle Velocity mm/s)
Night-time (2300-0700 hours)	45	0.14
Evening and Weekends	55	0.3
Daytime (weekday 0700-1900 hours, and Saturday 0700-1300 hours)	65	0.3

- 4 If complaints about noise or vibration are made by sensitive receptors in the vicinity of construction activities, the complaints will be reviewed, and the activity that is giving rise to noise or vibration will be determined. Sensitive receptors are those receptors with medium and high sensitivity as defined in Figure 1.1 below, which has been taken from the 2014 Environmental Statement (ES) submitted for Dogger Bank Teesside A & B Offshore Wind. If deemed appropriate, measurements of the levels of noise or vibration arising from the relevant activity will be made at the complainant’s property to determine whether the relevant limits are being met. If levels of noise or vibration exceed the relevant criteria, action will be taken to reduce and minimise the impact as much as possible.

**Figure 2.1 – The sensitivity of receptors**

Sensitivity	Definition
High	Hospitals (e.g. operating theatres or high dependency units), care homes at night
Medium	Residential accommodation, private gardens, hospital wards, care homes, schools, universities, research facilities, national parks, during the day; and temporary holiday accommodation at all times
Low	Offices, shops, outdoor amenity areas, long distance footpaths, doctors surgeries, sports facilities and places of worship
Negligible	Warehouses, light industry, car parks, agricultural land

- 5 Where measured levels are above the limit, and where the total duration of construction activity is more than one month, the activity giving rise to the high noise or vibration levels will be stopped until mitigation is identified and implemented using the 'Best Available Techniques Not Entailing Excessive Cost' (BATNEEC) principle as described in the Environmental Protection Act 1990 and Best Practice Measures (BPM) in accordance with BS5228:2009 +A1:2014.
- 6 A log of complaints will be maintained by the Principal Contractor of any noise or vibration complaints that are received, including details of the time and location of the complaint, what activities were being carried out at the time, and whether any remedial action is or was required. These logs will be available for review by Redcar and Cleveland Borough Council (RCBC) in the event that complaints about noise are made to them.